

ACHARYA PATHASALA COLLEGE OF COMMERCE

Affiliated to Bengaluru City University Narasimharaja Colony, Bangalore-560019

Phone:-Office: 080-26611786, Fax: 080-26612454





Dr.B Paramesha, M.Com., M.B.A., L.L.B., Ph.D Principal

MoUs/ Collaboration entered into during the Year 2021-22

SI. No.	Name of the MoU / Collaboration / linkage	Name of the collaborating agency / institution / industry / corporate house with whom the MoU / collaboration / linkage is made, with contact details	Year of signing MoU / collaboration / linkage	Duration of MoU/ collaboration/ linkage	List the actual activities under each MOU and web - links year-wise
1	Provisional Empanelment for Industry-Academia Collaboration Program	Bosch	2021		Skill Entrepreneurship for youth
2	Certification Program	Alpha Tech Academy	2021	1 year	IT Skills
3	Job Skills	Gowthama and Co.	2021		Internship, Job Skills, Industrial Visit
4	Easylib	Easylib software PVT LTD	2021	L	Operations of the Library

Principal



Dr. B. Paramesh Principal Acharya Pathashala College of Commerce 3rd Cross Road, Shop Street, Nr Colony Basavanagudi, Bengaluru Karnataka - 560 019

Bosch Limited Post Box, No. 3000 Hosur Road, Adugodi Bangaiore - 560 030 www.boschindia.com CIN : L85110KA1951PLC000761

Tel. 1 080 67521892

Fax :

Date 24-12-2021

Our ref IACSD-IACC/217

Your ref/date Subject: Provisional Empanelment for Industry-Academia Collaboration Program

This has reference to your interest letter, we would like to mention that your institution is being offered as a part of Bosch CSR Industry-Academia Collaboration Initiative, free of charge with the following

- 1. Bosch will support in providing the Training materials to your institution which should be used as per Bosch Guidelines and the course content developed by us towards the following topics will be provided.
 - Skill Entrepreneurship for youth
 - Future Human Competencies (Future Skills)
 - The Making of a Developed Country (Soft Skills & Right Attitudes) 111.
 - Social Responsibility IV.
- 2. Branding Set of 6 Posters
- 3. One faculty (preferably IACC) from your institution would be given an opportunity to undergo Train the Trainer program, if approved by Bosch. Approved trainer will be invited for an online "Train the Trainer" program. Bosch will not charge any training fee. Bosch's decision to accept or reject a trainer for this training of trainer program will be final and binding.

Yours faithfully, For BOSCH LIMITED

Dr. O. P. Goel Senior General Manager Head - Bosch India Foundation CSR & Skill Development

Acknowledgement

I have gone through & understood the document and agree to follow company terms & guidelines. Also agree to provide free admission to one needy/underprivileged student every year recommended by Bosch.

Name: DY B PARAMESH

Date: 19 12 2021

H COLON

Signature by head of the Institute

Principal A.P.S. College of Commorce

N. R. Colony. Bangslora - 57 0 Seal & stamp



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A.P.S. COLLEGE OF COMMERCE

Affiliated to Bengaluru City University

NAAC Accreditated "B" Grade Narasimharaja Colony, Bangalore-560 019, India.

Telephone:080-26611786 080-26612454

E-mail: apscommercecollege@gmail.com Web: www.apscommerce.ac.in

Date: 08/12/2021

Dr. B.Paramesh
M.Com., M.B.A., L.L.B.,Ph.D
Principal

APSCC.NO.443/2021-22

To,

The CSR Head Bosch Limited, PA-AT Complex – 202 Building P.O. Box 3000 Hosur Main Road, Adugodi Bangalore –560 030

Dear Sir,

Thank you for sharing the details & We, <u>APS College of Commerce, N.R.Colony</u> acknowledge the same.

We are interested for Industry-Academia Collaboration in Skill Development with Bosch.

Pleased to share below details of nominated "Industry Academia Collaboration Coordinator" as point of contact on behalf of our institution.

IACC's Name	Mr/Ms/Dr/Prof. Darshini.V				
Qualification	M.B.A K.SET				
Experience in Years	08 Yrs				
Designation	Assistant Professor				
Contact No	8310088479				
WhatsApp No.	8310088479				
Email ID	darshinivenkataraman@gamil.com				

We request you to consider our interest letter and advise us on the next steps towards a successful collaboration.

Thanking you, Yours

Sincerely

Authorized Constan

A.P.S. College of Commerce

A.P. Seat & Stamprue N. R. Colony, Bangalore - 560 019 A.P.S. College of Commerce
N. R. Datey, 08 12 202
Bangalore - 560 012

ACHARYA PATHASALA COLLEGE OF COMMERCE NARASIMHARAJA COLONY BANGALORE -560019

REPORT ON SKILL DEVELOPMENT PROGRAM

In association with BOSCH under "BRIDGE" course Acharya Pathsala College of Commerce Organized one week online training program on Topic- "Nation Building Training" from 15 Feb 2022 to 19 Feb 2022 using Zoom platform. The training was conducted by the BOSCH. Totally 30 students from V semester B.Com and B.B.A actively participated in the event. Students were given an opportunity to mould their attitudes and learn soft skills which helps them in being better citizens.

Link:

https://us02web.zoom.us/j/82898066415?pwd=a1pEcUdjcEY1alJCY1RrRUdZN1Vzdz09



ea:

This <u>MEMORANDUM OF UNDERSTANDING(MOU)</u> is entered into on 15th July 2021 by and between:

ACHARYA PATHASALA COLLEGE OF COMMERCE, N R Colony, Basvangudi, represented by the Principal, Dr. B Paramesh

And

GOWTHMAMA & Co., Chartered Accountants, 23/57, East End 'C' Main Road, 41st cross, 9th Block, Jayanagar, Bangalore -560069, represented by Shri. H V Gowthamama, its Senior Partner.

Whereas, the Parties desire to enter into an agreement to:

The purpose is to provide a platform for deserving students of Acharya Pathasala College of Commerce to acquire practical knowledge of work environment while they are students so that they can have a easy adaptability from college to campus.

Gowthamama & Co., will provide the following job skills benefits for our students

- ➤ Industrial Visits
- ➤ In -house Training and special technical training to the students to make them industry ready
- > Placements
- > Internships

Acharya Pathasala College of Commerce will give permission to students to associate with your firm for the development of the Job skills required by providing services in your firm especially during the rush hours of the financial year end for filing Tax Returns and such other related work. During vacations and after class hours.

Cont...2

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5/7/2021

The whole **objective** of this MOU is to provide benefit for the wellbeing of the best career future of the students.

The Memorandum of Understanding do not constitute a legally binding contract between any signatories.

Principal

Dr. B Paramesha

Principal

A.P.S. College of Commerce N.R. Colony, Bangalore-560 019 Chartered Account Account

H V Gowthama



TO WHOMSOEVER IT MAY CONCERN CERTIFICATE

We, M/s. Gowthama & Company, Chartered Accountants, No. 23/57, 41st Cross, East End 'C' Main Road, Jayanagar 9th Block, Bangalore – 560069, do hereby certify that Mr. Sheryas Nag B S - (C1910208) studying in Acharya Pathasala college of Commerce 2nd Year affiliated with Bangalore City University, he has completed internship of 4 hours per day from (3pm - 7pm) between 2nd August to 6th August 2021.

During the period of his internship with us he was found punctual and hard working.

We wish him good luck in hi future endeavors.

Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 0059

H V GOWTHAMAED AC PARTNER

MEM. NO. 014353

Place: Bangalore Date: 25.08.2022

Principal

A.P.S. College of Commerce N.R. Colony, Bangalore-560 019

E.mail: office@gowthama.com / gowthamamail@gmail.com Website: www.gowthama.com GSTIN: 29AAHFG7563R1ZE



TO WHOMSOEVER IT MAY CONCERN CERTIFICATE

We, M/s. Gowthama & Company, Chartered Accountants, No. 23/57, 41st Cross, East End 'C' Main Road, Jayanagar 9th Block, Bangalore – 560069, do hereby certify that Ms. Rekha A N (C1910163) studying in Acharya Pathasala college of Commerce 2nd Year affiliated with Bangalore City University, she has completed internship of 4 hours per day from (3pm - 7pm) between 2nd August to 6th August 2021.

During the period of her internship with us she was found punctual and hard working.

We wish her good luck in her future endeavors.

Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 0059178

H V GOWTHAMA PARTNER

MEM. NO. 014353

Place: Bangalore Date: 25.08.2022

Principal
College of Common

A.P.S. College of Commerce N.R. Colony, Bangalore-560.019

E.mail: office@gowthama.com / gowthamamail@gmail.com Website: www.gowthama.com GSTIN: 29AAHFG7563R1ZE



GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS

TO WHOMSOEVER IT MAY CONCERN CERTIFICATE

We, M/s. Gowthama & Company, Chartered Accountants, No. 23/57, 41st Cross, East End 'C' Main Road, Jayanagar 9th Block, Bangalore – 560069, do hereby certify that Mr. Sahyadri V Rao (C1910174) studying in Acharya Pathasala college of Commerce 2nd Year affiliated with Bangalore City University, he has completed internship of 4 hours per day from (3pm -7pm) between 2nd August to 6th August 2021.

During the period of his internship with us he was found punctual and hard working.

We wish him good luck in hi future endeavors.

Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 0059178 COMPANY

H V GOWTHAMA
PARTNER
MEM. NO. 014353

Place: Bangalore Date: 25.08.2022

> A.P.S. College of Commerce N.R. Colony, Bangalore-560 019

E.mail: office@gowthama.com / gowthamamail@gmail.com Website: www.gowthama.com GSTIN: 29AAHFG7563R1ZE



GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS

TO WHOMSOEVER IT MAY CONCERN

CERTIFICATE

We, M/s. Gowthama & Company, Chartered Accountants, No. 23/57, 41st Cross, East End 'C' Main Road, Jayanagar 9th Block, Bangalore – 560069, do hereby certify that Ms. Saraswathi S (C1910185) studying in Acharya Pathasala college of Commerce 2nd Year affiliated with Bangalore City University, she has completed internship of 4 hours per day from (3pm - 7pm) between 2nd August to 6th August 2021.

During the period of her internship with us she was found punctual and hard working.

We wish her good luck in her future endeavors.

Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 0059178

H V GOWTHAMA PARTNER

MEM. NO. 014353

Place: Bangalore Date: 25.08.2022



TO WHOMSOEVER IT MAY CONCERN

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We wish her good luck in her future endeavors.

Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 0059175

> H V GOWTHAM PARTNER

MEM. NO. 014353

Place: Bangalore Date: 25.08.2022



GOWTHAMA & COMPANY

CHARTERED ACCOUNTANTS

TO WHOMSOEVER IT MAY CONCERN CERTIFICATE

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Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 0059178 & COMPANY

H V GOWTHAMATERED PARTNER
MEM. NO. 014353

Place: Bangalore Date: 25.08.2022



GOWTHAMA & COMPANY

CHARTERED ACCOUNTANTS

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Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 005917S

H V GOWTHAMA
PARTNER

MEM. NO. 014353

Place: Bangalore Date: 25.08.2022

> A.P.S. College of Commerce N.R. Colony, Bangalore-560 019

E.mail: office@gowthama.com / gowthamamail@gmail.com Website: www.gowthama.com GSTIN: 29AAHFG7563R1ZE



GOWTHAMA & COMPANY

CHARTERED ACCOUNTANTS

TO WHOMSOEVER IT MAY CONCERN CERTIFICATE

We, M/s. Gowthama & Company, Chartered Accountants, No. 23/57, 41st Cross, East End 'C' Main Road, Jayanagar 9th Block, Bangalore – 560069, do hereby certify that Ms. Rekha A N (C1910163) studying in Acharya Pathasala college of Commerce 2nd Year affiliated with Bangalore City University, she has completed internship of 4 hours per day from (3pm - 7pm) between 2nd August to 6th August 2021.

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We wish her good luck in her future endeavors.

Thanking You

For GOWTHAMA & COMPANY CHARTERED ACCOUNTANTS FIRM NO. 005917SUAMA

H V GOWTHAM PARTNER

MEM. NO. 014353

Place: Bangalore Date: 25.08.2022

Principal

A P.S College of Commerce
N.R. Colony, Bangalore-560 019



MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding made at Bangalore on 02nd December 2021 -2022, by & between

Alpha Tech Academy (ATA), a partnership firm, having its PAN: ABGFA9365F, registered under the Partnership Act, 1932 and having its office at First Floor, JR Plaza, Raghuvanahalli, Kanakapura Main Road, Bangalore 560062, represented by its partner, Ms. Roopa Francis (hereinafter referred to as "THE FIRST PARTY") which expression shall unless repugnant to the context or meaning thereof be deemed to mean, bind and include its successors and assigns of the First Part.

AND

A.P.S.College of Commerce. Having its Administrative Office at. 3rd Cross Road, Shop street, NR Colony, Basavanagudi, Bengaluru, Karnataka 560019, represented by its Hon Secretary & Hon Principal, hereinafter called the "A.P.S.College of Commerce" which expression shall, wherever the context so requires or admits, mean and include all their respective legal heirs, successors in office/interest, executors, administrators and assigns of the Other Part.

PREAMBLE:

Whereas A.P.S.College of Commerce is running a number of undergraduate/post graduate programs including - and intends to provide its students an opportunity to acquires specialized skillsets through a collaborative approach.

Whereas, the First Party, being a pioneer in job-based IT training (Hardware & Software), believes in sharing its domain expertise through its training program, public lectures, workshops, FDPs, presentations, seminars etc.

Whereas the Second Party is desirous of entering into a MoU with the First Party to conduct a program as detailed in Annexure – A & B to the students of the Second Party in the premises of the Second Party mentioned above.

Whereas both the Parties hereunto declare & confirm that they have complied with the regulatory requirements as applicable and may be applicable in future and shall remain complied at all points of time during the currency of the Memorandum of Understanding pertaining and as applicable to this certification program which is the essence of this Memorandum of Understanding.

Both the Parties have full power and authority to enter into this MoU and take any action execute any documents required by the terms hereof, and that this MoU, entered into has been duly and validly executed and delivered, and is a legal, valid, and binding obligation of, enforceable in accordance with the terms hereof and that the executants of this MoU are duly.

Empowered and authorized to execute this MoU and to perform all its obligations in accordance with the terms herein.

The Intent of this MOU is to define the framework in which students of A.P.S.COLLEGE OF COMMERCE may enrol into the Certification Program running parallel with the regular undergraduate programs of A.P.S.College of Commerce.

- © 9845410656 / 7829271650



NOW IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

FIRST PARTY'S OBLIGATIONS

First Party shall provide the following for the set up & bear all the costs incurred towards the same:

- a) Faculties to conduct various subject offerings.
- b) Course Counsellors/Student Coordinators.
- c) Courseware/Faculty Notes for all the subjects.
- d) Conduct periodical evaluation of students through mock tests & module tests.
- e) Provide feedback mechanism by organizing periodical meetings.
- f) Provide the students with career guidance & stress management sessions.

SECOND PARTY'S OBLIGATIONS

- g) Adequate Infrastructure like classrooms, labs etc.
- h) Electricity with UPS Back Up.
- i) Provision for systems, networking, internet connectivity.

OTHER CONDITIONS:

- The program fee applicable to the Certification Program proposed under this MoU shall be as per Annexure
 A.
- b) Enrolled Students shall continue to be abided by the statutes & regulations of A.P.S.COLLEGE OF COMMERCE.
- Academic Co-coordinators shall be appointed by the both the Parties which shall be the single points of contact.
- d) Attendance at A.P.S.COLLEGE OF COMMERCE & ATA are independent and shall be maintained so and shall be shared by both the Parties to ensure compliance of the contact hours and course credits by the Parties.
- e) ATA shall frame their own examination methods, valuation, continuous evaluation methods, and progression benchmarks as per their respective regulations/norms.
- f) Successful students shall be awarded the Certification by ATA separately without dependence on the other Party.
- g) Both ATA and A.P.S.College of Commerce shall assist the other Party and tweak their delivery structure, number of hours of contact, examination schedules to suit the minimum needs of the other Party and to avoid over burdening the students on mutual consent.
- h) Both A.P.S.COLLEGE OF COMMERCE & ATA shall be entitled to advertise/propagate the promotion of the programs on their websites subject to the prior approval of the contents by the other.
- Technical workshops, guest lectures, seminars, exhibitions, competitions and all such co-curricular activities to the participating students who are pursuing BE program with A.P.S.COLLEGE OF COMMERCE&
- j) Certification/ Diploma with ATA shall be conducted with the prior consent of the other Party to avoid duplication and to encourage participation.
- A.P.S.COLLEGE OF COMMERCE shall provide such library and Internet facilities to the students as may be required under the program.
- Not with standing anything contained herein, A.P.S.COLLEGE OF COMMERCE shall have the right to audit the quality & delivery of the programs run by ATA through an in-house team of experts or may appoint.

- → JR Plaza, #6, 1st Floor, Raghuvanahalli, Kanakapura Road, Bangalore - 560062
- 9845410656 / 7829271650



Duration and Termination of MoU:

This MoU shall be valid for a period of I (one) year and shall be co-terminus with completion of any running batch whichever is later and the same is renewable every year from the date of initial Understanding. The renewal of this Understanding is subjected to mutual consensus between both the parties.

Confidentiality

Both ATA & A.P.S.COLLEGE OF COMMERCE agrees and confirms that all Intellectual Training Material shall at all times vest in and remain belong to the Other Party and shall not be used for at least two years from the date of termination/ completion of the program.

General Provisions:

Both parties may use logo, trade name, program modules and other related material for promotion of the programs to be conducted within the scope of this MoU.

Benefits of program:

Access to industry-ready IT skills within the campus that increases employability of the students and thus encourages IT companies to conduct campus selections.

- a) A steady career source for your students across Assessment-Training-Certification-Placemen
- b) Free One FDP on (DS / Blockchain / Data Science)
- c) Strong value-add of Campus Drive (placements) and bridging of skill gap between the industry and fresh talent. Better placement makes your institution sought-after for admissions.
- d) ATA's faculty development programs enrich your own workforce.
- e) Embedded with the A.P.S.COLLEGE OF COMMERCE curriculum: The program runs along with the college curriculum/ semester.
- f) An extended panel of Subject Matter Experts (SME) ensures that the curriculums/updates match industry expectations.

Benefits for students: -

- Exposure to the World of IT-IMS
- Workshop on emerging technologies.
- A complete exposure to the booming opportunities in the IT sector.
- Access to State-of-the-art Infrastructure...
- Industry endorsed curriculum for reference.
- Certified trainers and industry experts for special job-oriented training
- Industry engagement through seminars, internships, guest lectures, projects and case studies
- Placement assistance will be provided to the students

- 9845410656 / 7829271650



IN WITNESS, WHEREOF the parties hereto have executed these presents the day and year herein above written.

SIGNED AND DELIVERED by within named First Party, viz., Alpha Tech Academy

SIGNED AND DELIVERED by within named Second Party, viz., Acharya Patashala College of Commerce

FOR ALPHA TECH ACADEMY

Ms. Roopa Francis Managing Partner

Witness:

Principal

Witness:

- → JR Plaza, #6, 1st Floor, Raghuvanahalli, Kanakapura Road, Bangalore - 560062
- **⑤** 9845410656 / 7829271650



ANNEXURE – A Program Details

Programs:

SL No.	Course / Programme	Class / Section	Duration	Fee Per Student
1	GST & Cost Accounting	5th Sem	30hrs	999
2	Aptitude & Soft Skills	6th Sem	30hrs	850
3	TDS, Payroll & Cost Accounting	3rd Sem	30hrs	999
4	Advanced Excel	1st Sem	25hrs	600

Payment Terms:

• 50% in advance.

Company Account Details

Account Name: Alpha Tech Academy

Bank Name- Karnataka Bank Account #- 9122000100056701 IFSC Code: KARB0000912

Pan Number: ABGFA9365F

For ALPHA TECH ACADEMY

Partners

- **⑤** 9845410656 / 7829271650

MoU between Easylib and Client

This Memorandum of Understanding is signed between On date 1st December 2021

between

Acharya Pathashala College of Commerce

N R Colony, Basavanagudi Bengaluru 560019 referred to as Client or College

and

Easylib Software Private Limited 1147/B, 18th B Main, Rajajinagar 5th Block Bengaluru 560010

referred to as vendor or Easylib

It states as below that

1 Easylib Cloud Subscription Service

- Easylib 6.4a Cloud Version as per the attached brochure is made available for use by client for operations of the library-specific
- Sizing
 - Number of library staff 2 (Two)
 - Number of students accessing OPAC Maximum 1,000 (One Thousand)
- Easylib responsibilities are
 - Deploy Easylib 6.4a Cloud Version for the use by the college on it's own servers
 - Train the resources on using the application
 - Import data from Easylib 4.4.2 to Easylib 6.4a Cloud version
 - · Take daily back ups and safeguard the backup
 - · Maintain the servers and ensure access by the college
 - Provide any assistance requested in using the software
 - Assist in conducting teaching staff and student orientation sessions
- College library staff responsibilities are
 - Use the software as per it's intended purpose
 - Undergo the training sessions as outlined by Easylib staff in Easylib Academy courses
 - Train the students and teaching staff on using the Online Public Access Catalogue
 - Keep the credentials in safe custody and not share passwords

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Page number 1 of Total Pages 3

 Open tickets when any help is required and plan for time it may take for resolution of any items reported

2 Intellectual Property

- Easylib software is intellectual property of Easylib Software Private Limited. The software can be used only at the specified college or organization. Usage at a non specified place requires additional licenses to be purchased.
- Easylib Software license pricing is derived based on number of library staff, college staff, number of books, number of students, number of digital material etc. as specified in the quotation. Any overage must be informed up front and additional license needs to be procured. Backdated charges shall be applied if breach is found later.
- The client agrees to not take up any activity that compromises with confidentiality and intellectual property of Easylib software and additional material supplied.

3 Software Features, Functionality and Usage

- The software is being supplied in the current condition as a product. Bugs in the software are fixed free of cost.
- Any software changes requested shall be reviewed on a case by case basis on how it
 will fit the Easylib product roadmap, impact to the existing functionality, impact to the
 already scheduled changes, any applicable charges and expected delivery date. All
 enhancements requested are out of scope for this proposal.
- Easylib responsibility is to provide relatively robust software, maintain the installation
 and provide assistance in smooth running of the software. It is expected that library
 staff understands the functionality while using the software.
- It is sole responsibility of the college staff to ensure necessary access rights are monitored. Sharing of credentials between staff is is strictly discouraged.
- Limitation of liability on any cases of bugs or issues in the software or service is limited
 to the purchase price or subscription fee of the software for the year. Whereas Easylib
 follows good practices and takes necessary precaution to keep the server always on
 and adequately safeguard it, Easylib shall not be held responsible for consequences of
 inability to use the software in case of any downtime that may occur due to things that
 may or may not be under Easylib control or Acts of God.

4 Cloud Version and New Features

- The software server sizing is based on volumes provided and up to 25% increase in the size. When the volumes increase, college needs to inform up front so that adequate provisioning of the server is done. Additional pricing may apply.
- In Easylib 6.4a Cloud, by default, concurrent login of students is designed for 1/20th of
 the students count at a time up to a maximum of 50 concurrent logins. In case the
 volume is expected to be high during certain time, client needs to inform Easylib up
 front at least one week in advance.
- Easylib has scheduled daily evening data backups and they are maintained in different cities. In case of any server crash, data shall be available as of last backup. Client may also request a copy of the data be copied to their local servers on as needed basis.

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Page number 2 of Total Pages 3

5 **Customer Service**

- Service is provided based on tickets raised in the order of the tickets raised across the shared resources. Usually every ticket is responded within 24 hours and resolved within 5 days. During the heavy load times, response and resolution may get delayed.
- Service phone numbers are +91-98440-81710 and +91-98443-49606. In case of emergency, these numbers may be called if there is a delay in calling back after the ticket is opened. However repeat continuous calling without opening a ticket or continuously calling of personal numbers of support staff is highly discouraged.
- In most cases, client tickets must be opened as Production Issues only. Other types of tickets are for Easylib internal use.
- Access to the ticketing system is provisioned within Easylib software itself. Help must be sought if there is a difficulty in opening a ticket. Always a ticket must be created when service is needed, even when you report a request verbally or by email.
- Service calls may be recorded for training and evaluation purpose. Those recordings may be provided to you when desired if recorded and available.

Financials and Payment Terms 6

- Cloud charges i.e. Annual Hosting and Maintenance Charges are due in the beginning of the year and must be paid in full before the expiry of the due date.
- If hosted service is discontinued or renewal is not processed, data shall be available for download for up to 30 days. After that period, automatically software access is revoked if the renewal does not take place. Easylib support staff does not have authority to provide support on an expired account or extend it.
- Slight changes to annual pricing may be done based on inflation and US Dollar to INR Conversion Rate.
- Unless otherwise mentioned in all quotations, GST charges of 18% apply. Easylib service subject to Bangalore jurisdiction. Quotations are valid for a maximum of 30
- All bills generated by Easylib Software Pvt. Ltd. shall have GST component. The clients seeking GST input credit must mention their GST number in the purchase order.

* BANG

- Easylib GST: 29AAACI4648D1ZM and PAN No: AAACI4648D
- When TDS is deducted, kindly send intimation or Traces acknowledgement

Signatures

For Client

Name: Dr. B. PARAMESH A.P.S. College of Commerce N. R. Colony, Bangalore - 560 019. PRINCIPA L Designation:

Phone: 080-26611786 Email: aprommery college @ mail. com

For Easylib

Vasudevrao M Deshpande Name:

Designation: Chief Executive Officer

Phone: +91-97422-04624 Email: vasumd@easylib.net



Acharya Pathasala College of Commerce

N R Colony, Bangalore-560019
Affiliated to Bangalore Central University
NAAC Re- accredited 'B' Grade
www.apscommercecollege.ac.in

LIBRARY AND INFORMATION CENTRE

Monthly Visitors In Out Report

Year	Month	Month of Year	Total	Reference	Issue/Return	Item Transaction	Official	General Visit	Journal Reading	News Paper Reading	other
2022	8	August	1453	1193	1	0	12	8	0	163	76
2022	7	July	3625	1901	0	0	146	67	145	1278	88
2022	6	June	2161	1784	1	0	12	5	91	118	150
2022	5	May	768	637	3	0	38	2	12	44	32
2022	4	April	576	438	13	0	31	20	11	45	18
2022	3	March	1139	1039	57	0	0	2	41	0	0
2022	2	February	258	257	1	0	0	0	0	0	0
2022	1	January	5	5	0	0	0	0	0	0	0
2021	11	November	2	2	0	0	0	0	0	0	0